Bayswater Station Upgrade
Community Feedback Summary
May 2018

Thank you to everyone for sharing their thoughts, feedback and feelings towards the Bayswater Station upgrade. Over two drop-in sessions we met with more than 300 people and 972 surveys were completed online.

We have reviewed all feedback and will provide the full report, including this summary, to the team as the station design progresses.

Drop-in sessions feedback

On Saturday, 21 April and 5 May, community members visited Bayswater Primary School to chat to METRONET, Forrestfield-Airport Link and City of Bayswater representatives about the projects happening in the area.

Some of the themes the team walked away to think about include:

**CONNECTIVITY**

- **‘Police Station to pub’** - strong desire to keep a crossing east of the existing station.
- **Bus** - more services and better access to the station to reduce pedestrians crossing the road.
- **Cycling** - maintain cycle routes during construction and final design, with a strong desire to separate pedestrians and cyclists.
- **Parking** - evenly mixed response to keep or remove parking.

**STATION DESIGN**

- **Look and feel** - majority agree the design should reference the local history and tie into the local context. However there were mixed feelings between a more overall modern or heritage design.
- **Safe & Functional** - majority agree the station should be safe and functional.
- **Landscaping** - trees for shelter and shade suggested around the station.
- **Amenity** - shelter from the elements required at platform level.
- **Noise** - concern on increase of noise from more trains, equally mirrored by concerns of large noise walls becoming the view.

**INTEGRATION WITH STRUCTURE PLAN**

- Major theme across both sessions, with a focus on use and density around the station.
- Interest in ‘activating’ the public space around the new station eg coffee cart, food trucks, markets.
- Similar suggestions for retail space in the station itself.

**PROJECT SENTIMENT**

![Project Sentiment Chart]

*May 2018*
ONLINE SURVEY SUMMARY

Who completed the survey

77.57% -18
18-29 14.7%
30-39 30.8%
40-49 25.8%
50-59 17.5%
60+ 9.2%

18-29 1.34%
30-39 2.67%
40-49 18.42%
50-59 1.77%
60+ 14.7%

Resident 77.57%
Business Owner 1.34%
Both 2.67%
Neither 18.42%

Suburb of residence

Bayswater 70.08%
Maylands 4.46%
Bedford 1.05%
Embleton 2.62%
Morley 7.35%
Noranda 1.71%
Mt Lawley 1.05%
Dianella 1.71%
Other 0.97%

Bayswater Station use

Always (five or more times a week)
Usually (once or twice a week)
Sometimes (once or twice a month)
Rarely (once or twice a year)
Never

UPGRADING BAYSWATER STATION

Improve experience at Bayswater Station

Respondents using Bayswater Station wanted general upgrades with improved amenity and station function. Better access via vehicles and pedestrians was also important.

Encourage more use of Bayswater Station

Infrequent users of Bayswater Station would be more likely to use it if it was easier to get to, had more trains or more to do around the station itself. People perceived the station to be unsafe but felt more lighting and an open design would help.

More station shelter
General Station Amenities (seating, toilets, SmartRider machines)
More parking
Better Pedestrian Access
General Upgrade

More parking
Town Centre improvement (more activities and reason to visit)
Improve safety (including lighting)
More frequent trains
More frequent buses
Desired design features

Average weighting

<table>
<thead>
<tr>
<th>Category</th>
<th>Average Weighting</th>
</tr>
</thead>
<tbody>
<tr>
<td>Safety &amp; Security</td>
<td>4.20</td>
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<tr>
<td>Connections to the area</td>
<td>3.85</td>
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<tr>
<td>Accessibility</td>
<td>4.53</td>
</tr>
<tr>
<td>Passenger Amenity</td>
<td>4.00</td>
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<tr>
<td>Overall look of the station</td>
<td>4.40</td>
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<tr>
<td>Public space</td>
<td>4.19</td>
</tr>
<tr>
<td>Integrated bus &amp; rail</td>
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<tr>
<td>Lifting the height of the bridge</td>
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</tr>
<tr>
<td>Parking</td>
<td>3.73</td>
</tr>
<tr>
<td>Secure cycling facilities</td>
<td>3.63</td>
</tr>
</tbody>
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Top 3 ranked features

1. Safety & Security
2. Connections around the station
3. Passenger amenity

Desired look and feel

Majority of people who completed the survey would like a modern station, though many went on to say the station design should be simple and reflect the local history. There was a big theme of ‘natural’ - lighting, treatments, landscaping and an open, welcoming public space.

Design inspiration

Recently upgraded Perth stations

- Beckenham Station: 233
- East Perth Station: 209
- Maylands Station: 174
- Queens Park Station: 15
- None: 147
Design inspiration
Preferred eastern states stations

- Rouse Hill, NSW: 127
- Kellyville Station, NSW: 76
- Hughesdale Station, VIC: 300
- Rosanna Station, VIC: 225
- None: 110

Features that appealed in the eastern states’ stations

- Use of public space underneath: 204
- Station Facade: 167
- Landscaping: 90
- General roof design: 67
- Surface cladding on rail bridge: 33
- Use of materials: 25

Relocating the roses
Relocating the roses to nearby parks, particularly Halliday Park near the war memorial, was a big suggestion from the community. Many even offered their own homes for the plants. The Public Transport Authority will work with the City of Bayswater on the best place to relocate the roses.

Next steps
The survey results are provided to the design and architect consultants to review and consider. They will also guide discussions with the Community Advisory Group in developing the design brief for the design team.

Concept station designs will be available in the coming months, before procurement begins for the construction contract in late 2018. Construction is expected to begin in 2019.

MORE INFORMATION
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